



# **e-COMTRAC**ONLINE TRAINING REGISTRATION SYSTEM





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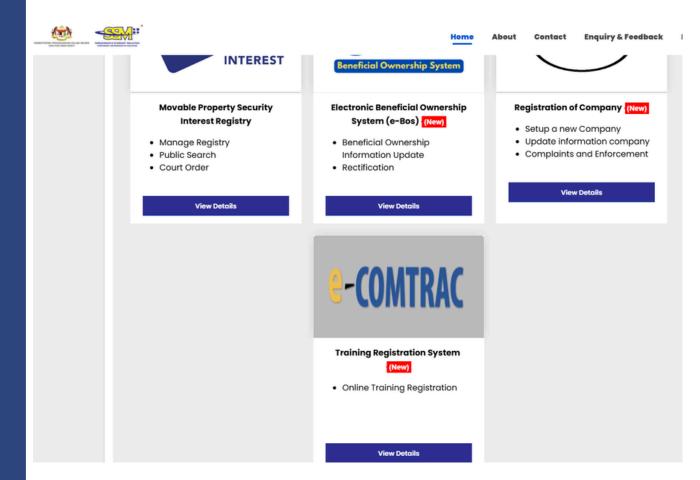
Learn & Enjoy

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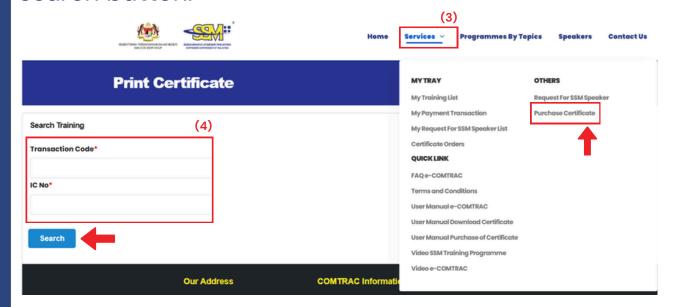
How to purchase and download Certificate for SSM Corporate Training Programme through SSM4U

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- O1 Visit https://www.ssm4u.com.my/
- O2 Login with a valid Username and Password
- O3 Select e-COMTRAC at the SSM4U Main Page after Sign in and click View Details button to Purchase Certificate

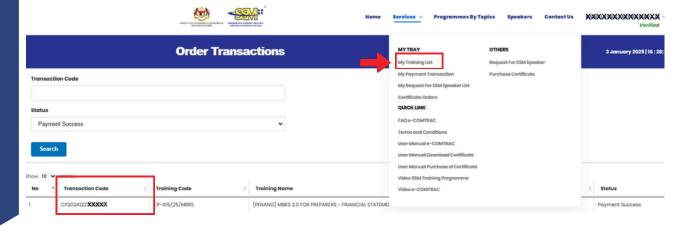


- O4 Click on the "Services" button then choose Purchase Certificate.
- O5 Key in the transaction code, IC number and click search button.

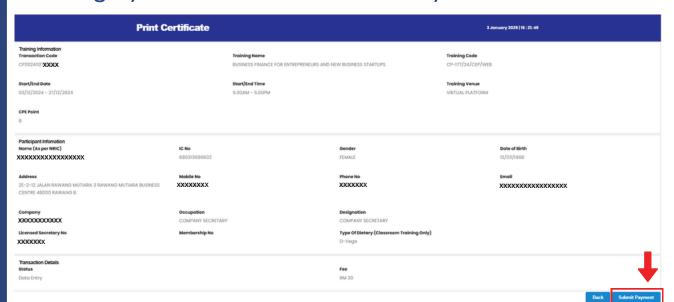


You can find your transaction code at Training List > Payment Success.

Note: Registration for training programmes does not require ID activation.

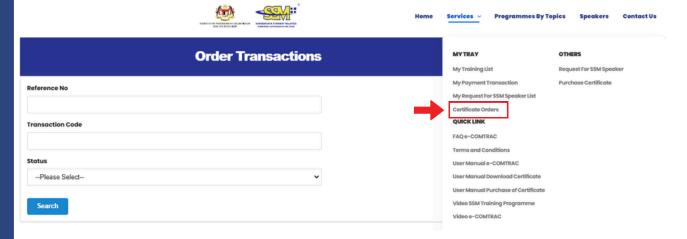


Upon clicking "Search" button at step no 4, you will be able to view both training information and participant(s) details. You should check the details thoroughly and click the Submit Payment button.



Note: SSM charges an administrative fee of RM30.00 for each re-print of a certificate.

O7 Upon successful transaction, click "Services" and choose certificate orders.



You can search certificate order by using reference no, transaction no, status.

Order Transactions							
Reference No	•						
Transaction	Code						
Status Confidents is seen to							
Certificate is ready   Search							
Show 10 ▼ entries							
No '	Reference No 0	Transaction Code	Training Code	IC No 0	Status		
1	RC2024122700001	CP2024112 <b>XXXXX</b>	CP-177/24/CEP/WEB	xxxxxxxxx	Certificate is ready		
2	RC2024I20300001	CP2024III <b>XXXXX</b>	CP-157/24/CSTPS/WEB	XXXXXXXXXXXXX	Certificate is ready		

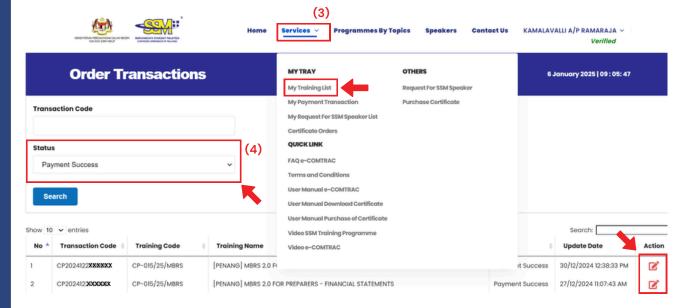
O9 Click on 'Download' to reprint the certificate.

Note: The certificate is available up to 30 days only.



#### **Download of Certificate**

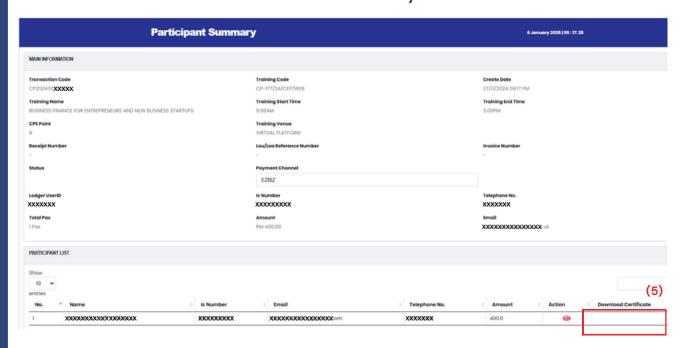
- O1 Visit https://www.ssm4u.com.my/
- O2 Login with a valid Username and Password and select e-COMTRAC
- O3 Click on the "Services" button then choose Training List.
- O4 Choose 'Payment Success' and select the training name that you have attended. Then click Action button.



#### **Download of Certificate**

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The Download Certificate icon will be appear if your certificate of attendance is ready to be downloaded.



## **Contact Information**





- **\** 03-7721 4000
- Complaints & Feedback
- SSM Chat / SSM Live Chat
- www.ssm.com.my